

A38 NB & SB (Toyota roundabout to Kingsway roundabout) essential maintenance scheme

FREQUENTLY ASKED QUESTIONS

Q Why is the work taking place?

The scheme is essential maintenance works to the A38 Northbound and Southbound.

Q What is being done?

The work will involve vegetation clearance, resurfacing of the carriageways and selected exit/entry slips, renewal of road markings and studs as well as the resurfacing of selected footways.

Q What are the working hours?

We will work between 8pm and 6am, Monday to Friday under phased full closures.

Some weekend working is required. Over these weekends we will work between 8pm and 6am under lane closures only.

Please note that all our planned roadworks may be subject to change due to weather conditions or unforeseen circumstances.

Q How will the work affect traffic?

To maintain a safe environment for our workforce and customers, the A38 along with the adjoining exit and entry slips will be closed in phases between the Toyota roundabout and the A516 junction and between the A516 junction and the Kingsway roundabout during our working hours.

During these closures we will put in place fully signed diversion routes which have been agreed with the Local Authority.

Q How will we know which section of the road is going to be closed next?

If you provide us with your email address by emailing infoA38@kier.co.uk , we can keep you informed of the progress of this scheme. We will also provide regular updates via the Highways England website www.highwaysengland.co.uk/roads .

Q. Why is the diversion so long?

We can only divert traffic onto other 'A class' roads. Diversion routes must follow the same or higher category of road which has been closed. This is because the diversion route must be able to cope with the same types of vehicles which would have been expected to use the closed road.

Q How will the work affect businesses and residents?

We will make sure that access to businesses and residences is maintained wherever possible.

Q Will bus routes be affected?

We will work together with bus companies within the area to find alternative routes in order to reduce any disruption to the services. Revised schedules will be available before the closure. Please always check with your local bus provider before setting off on your journey.

Q Will the footpaths along the A38 be useable?

Sections of the footpath / cycle path along the A38 will be closed while we work. During this time, we will make sure that alternative arrangements are made to allow you to continue your journey. All footpaths along the A38 will still be useable outside of our working hours.

Q Is this work connected to the A38 Derby junctions' scheme?

The A38 Derby junctions' scheme is being carried out by our Major Projects Team. For more information you can contact them on A38derbyjunctions@highwaysengland.co.uk

Q What do I do if I have concerns during the work?

A Public Liaison Officer will be on hand to respond to any queries which are raised via the Highways England Customer Contact Centre.

Please email infoA38@kier.co.uk or call 07768 796542