

Accessibility statement for Etwall Parish Council web pages

This accessibility statement applies to the parts of the Etwall Village web pages that relate to Etwall Parish Council.

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- some of our online forms are difficult to navigate using just a keyboard
- you cannot skip to the main content when using a screen reader

Feedback and contact information

If you need information on the Etwall Parish Council web pages in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email clerk@etwall.org.uk
- call 07835 881805
- write to Etwall Parish Council, 2 The Cottages, Bakers Lane, Doveridge, Ashbourne, DE6 5LA.

We'll consider your request and get back to you in 10 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact us using the above details.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Etwall Parish Council is committed to making its web pages accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is not compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard. The non-compliances and exemptions are listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons:

Non-compliance with the accessibility regulations

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

We plan to add text alternatives for all images by June 2021. When we publish new content, we'll make sure our use of images meets accessibility standards.

Some text has insufficient contrast to the background that does not meet the minimum colour contrast requirements. This fails WCAG 2.1AA 1.4.3 success criterion (Contrast Minimum).

We plan to add sufficient contrast for all text by June 2021.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By June 2021, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix older meeting minutes, reports or accounts information from earlier years.

Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](#).

What we're doing to improve accessibility

We intend to replace the present Etwall Parish Council web pages with a new compliant website by June 2021.

Preparation of this accessibility statement

This statement was prepared in October 2020. It was last reviewed on 2nd November 2020.

As it is planned to replace the web pages, no formal testing of the present pages was conducted although some informal tests assisted in specifics needed for the creation of this statement.